



# MyAgData



## Frequently Asked Questions About MyAgData Mobile

MyAgData® Mobile streamlines your data collection and acreage reporting for FSA programs and crop insurance. Here are our answers to the most commonly asked questions about the application.

**How much does this app cost?**

The free MyAgData® Mobile app is available from Google® Play, the Apple® App Store and the Windows® Store.

**Can I look at a mobile report on my office computer?**

Yes. All the acreage reports you create or update in MyAgData Mobile are immediately available in the web application. Likewise, any changes you make back at the office can be seen in the mobile app.

**Does the mobile device have to be connected?**

Yes. Your mobile device has to have cellular connection.

**Do I need a different login for MyAgData Mobile?**

No. You can use the same login for both web and MyAgData Mobile.

**Who can access MyAgData Mobile?**

**Agents:** After logging on, agents will see the same list of growers that they have in Web and can work in any grower they have.

**Growers:** Agents can give growers access to MyAgData Mobile so they can view their fields and data. Growers can also use MyAgData Mobile to create reports by CLU while they're in the field. No more notebooks, scratch paper, field books supplied by the agent, or printed maps.

**Underwriters:** Underwriters can get access to an agent's growers that they work with to view or work through the reports as a keying process.

**Can I add missing fields in MyAgData Mobile?**

No. Government privacy and other security concerns prevent us from downloading CLU information to a mobile device.

**How secure is the data I'm using with MyAgData Mobile?**

MyAgData is hosted in a federally certified Microsoft Azure data center that is highly scalable, secure, reliable and available.

**Can I do an intended planting report?**

Yes. You can use MyAgData Mobile to go work with the grower ahead of season and complete the crops and practices with a date of that day. When planting is completed, just update the planting date.

**Is MyAgData hard to learn?**

If you've ever used Google® Maps or MapQuest®, you're already familiar with how MyAgData looks. We design our apps for users of all technology skill levels. And if you do get stuck, we have several resources available to help, including a Technical Support hotline.